

## **BIG FISH AUTO PAY MEMBERS**

Auto-Pay Memberships have a minimum of FOUR months commitment and require a 30-day written notice to discontinue via email to [info@bigfishpoweryoga.com](mailto:info@bigfishpoweryoga.com), as of your individual billing date. No prorated months will be applied.

Example: Your membership bills on the 15th of each month. You notify Big Fish Yoga on January 1<sup>st</sup> that you'd like to cancel, you will be charged your last monthly membership fee on January 15<sup>th</sup> and your membership will be available through February 15th. If you cancel on your billing date, you will not be charged again.

If you wish to cancel your membership before the 4 month minimum commitment has been fulfilled, you will be charged one monthly fee (\$90) as an early termination penalty and your membership will be terminated immediately following your current month with no further unlimited usage available.

### **Additional Terms & Conditions:**

1. First month payment is required for sign up and is not refundable or transferable.
2. Membership commences on the date of sign up and amount will be charged on that date each month unless otherwise noted.
3. A credit/debit card must be used for each month's payment. Should member set up the membership with a checking account number, member still must provide his/her credit card information for back up purposes. Memberships can't be set up without billing information.
4. Big Fish Yoga retains the right to auto-draft member's dues on the credit card given at the time of sign up should the member's bank account have insufficient funds and/or charge member for insufficient funds penalties charged to Big Fish Yoga due to member insufficient funds and/or returned checks at the time of bank auto-draft.
5. Big Fish Yoga is in no way, under any circumstances, responsible or obligated to pay for member's insufficient fund penalties, returned checks, and/or over the limit fees.
6. A \$30 fee will be charged for all insufficient funds and/or returned auto-draft fees.
7. Auto-Pay memberships will renew automatically month to month, as well as annually.
8. For cancellations and/or changes to memberships for any reason, member must notify Big Fish Yoga via email at [info@bigfishpoweryoga.com](mailto:info@bigfishpoweryoga.com) at least 30 days prior to next auto-draft, putting "membership cancellation or membership change" as subject heading of email. In turn, Big Fish Yoga will send a confirmation via email after the changes have been made to the account. Member agrees that Big Fish Yoga could take up to 7 business days to respond.
9. Once member has submitted e-mail request for any changes to membership, it is member's responsibility to ensure that Big Fish Yoga has responded back on the same e-mail account to confirm processing the request. Big Fish Yoga is in no way, under any circumstances, responsible for member's negligence in checking their own bank statements to ensure that membership changes, holds, or cancellations have been processed correctly. In the event of miscommunication member is responsible to produce a copy of their request and response from Big Fish Yoga for review. Only then, if Big Fish Yoga did not perform what it agreed to do, Big Fish Yoga will reimburse any funds rightfully owed to member. In the event that member cannot produce a copy of e-mail correspondence with Big Fish Yoga then Big Fish Yoga is not obligated to, nor will refund under any circumstances, dues debited from member's account.

10. Members wishing to change their memberships (or in any other way modify their contracts) must sign a new membership agreement. Membership upgrades (to a higher price membership will not be subject to any fees. Membership downgrades (to a lower price membership will be subject to all new expiration and cancellation dates, terms & fees applying, including registration and early cancellation fees.)

11. Membership prices are subject to change. In the event of a change in membership price, this would only be applied after 12 consecutive months have passed from member's first sign up. Members will be notified via email of any price increase to their memberships.

12. Class schedule is subject to change without notice. Please check our website for up to the minute changes, additions, and/or cancellations.

### **BIG FISH UNLIMITED MEMBERS**

Memberships are Non-Refundable and Non-Transferable.

Memberships include: Free mat storage when available at Beach location, Member rates on all workshops and 10% off full priced retail (excluding Manduka brand items).

### **CLASS PASSES**

Class Passes expire one year from the date of purchase and are non-refundable.

Drop In \$17

10 Class Pass \$130

20 Class Pass \$250

Monthly Unlimited (no contract) \$139

3 Month Unlimited Pass \$299

6 Month Unlimited Pass \$549

### **STUDENT & MILITARY RATES (ID REQUIRED)**

The Big Fish military rates apply to active or inactive military men and women and their spouses only. A military ID is required. Student rates require ID at the time of purchase. You can practice at both locations unlimited.

Student & Military Drop In \$12

Student & Military 3 Month Unlimited Pass \$199

### **REFUND/RETURN POLICY for CLASSES**

All Memberships and Class Passes are Non-Refundable in part or full under any circumstances. Memberships are non-transferable. 10 and 20 Class Passes can be shared when guest is present with the owner of the class pass, or if the owner of the class pass has requested in person or emailed [info@bigfishpoweryoga.com](mailto:info@bigfishpoweryoga.com) to share their class pass with specified person. Unlimited memberships or class passes cannot be shared. Workshops, if purchased and not used, can be returned into your account

for studio credit to be used for classes, workshops or retail up to one year from original date of purchase.