

View our Wellness Policies

Please join into broadcast classes at minimum 5 minutes prior to the start of class to ensure entry. Once class has started, there can be no guarantee of late entry. Please be on time!

- Please leave your cell phone out of your practice area. It will provide you with the greatest experience of connection to the practice and your learning.
- Have your yoga mat and yoga towel ready for practice as if you were showing up live and in person! Because you are!
- Big Fish accepts credit/debit cards and your monthly membership is recurring on the date from your purchase. With membership, you are committing to the monthly fee and you are free to cancel at any time. There are no refunds.
- With individual class purchases, you are committing to use the credit for the class within 30 days of purchase. Should you miss a drop in class, we will hold your purchase for a future class within the 30 days time period.
- There are no holds/freezes. You are responsible for your membership / subscription.
- For location classes, please arrive on time with your yoga mat, towel and water. You must cancel your location class 2 hours or more prior to class start time in order to unreserve your spot and return it to your account.
- Workshops & Retreats:
 - To cancel a workshop or retreat please e-mail info@bigfishpoweryoga.com
 - Within two weeks of the date of workshop or retreat (14 days), no refund will be given. Workshop credit can be returned to your account however, this is based on the policy for in-house teachers, our partners, and/or guest teacher policy. Please see policy that will be included on each workshop or retreat offered through broadcast or location.
- Online boutique merchandise and location boutique merchandise can be returned within 7 days of purchase with tags and receipt to receive store credit.
- TRANSFERS:
 - All Class Packages, Founding membership and Workshops are non-transferable.
 - All class credits must be used by the original purchasing client.
 - Contracts are billed on a monthly recurring basis based on the date of purchase.
 - This is strictly enforced and there are no exceptions.